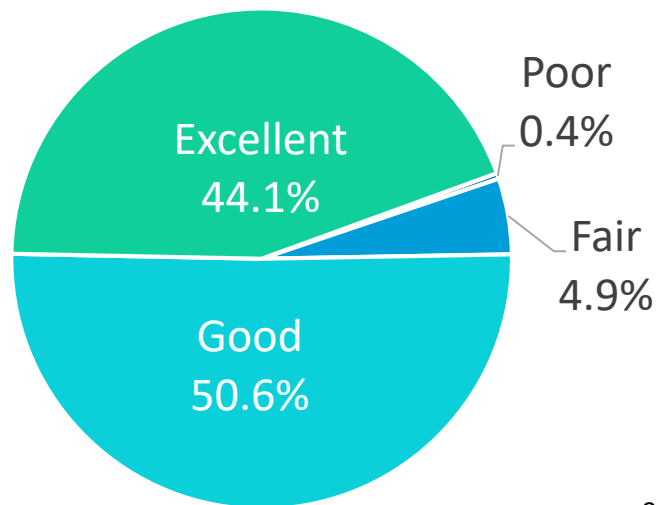


# 2016 American Fork Community Survey

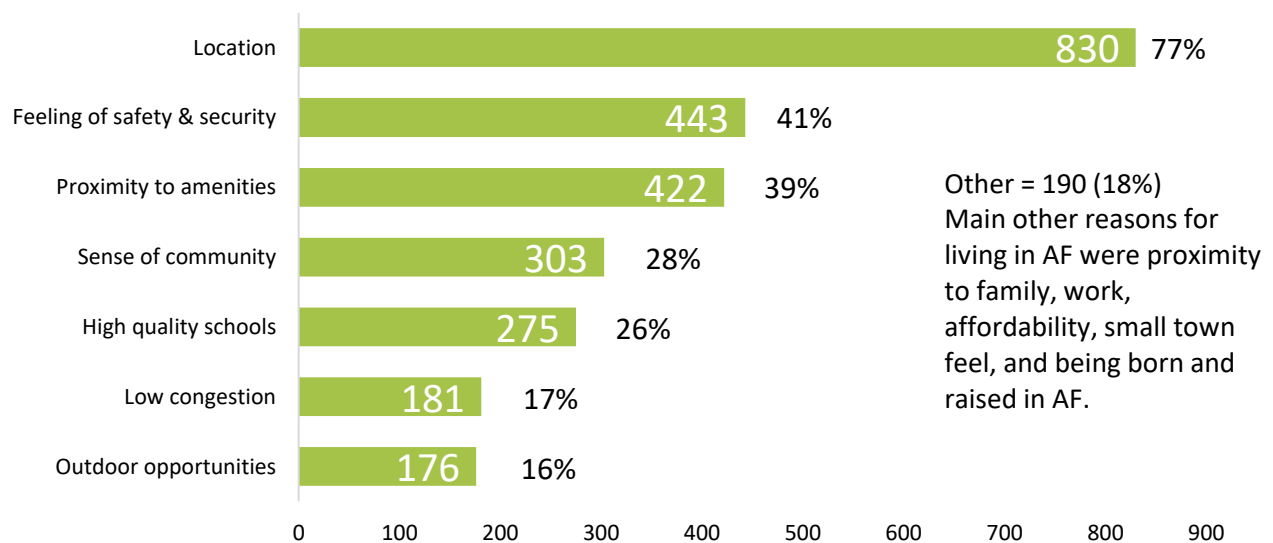
The 2016 Survey was open from January 17 to February 10, 2017. It was available primarily online, though copies of the survey were available at utilities front desk. The city received 1,091 responses, which represents about 4% of the population, or 13% of the households in the City. In each portion of the survey you will see "% Responded." This is the number of people, out of the 1,091 total responses, that responded to that particular question.

## Overall Quality of Life in American Fork



99% Responded

## Top Reasons to Live in American Fork



98% Responded

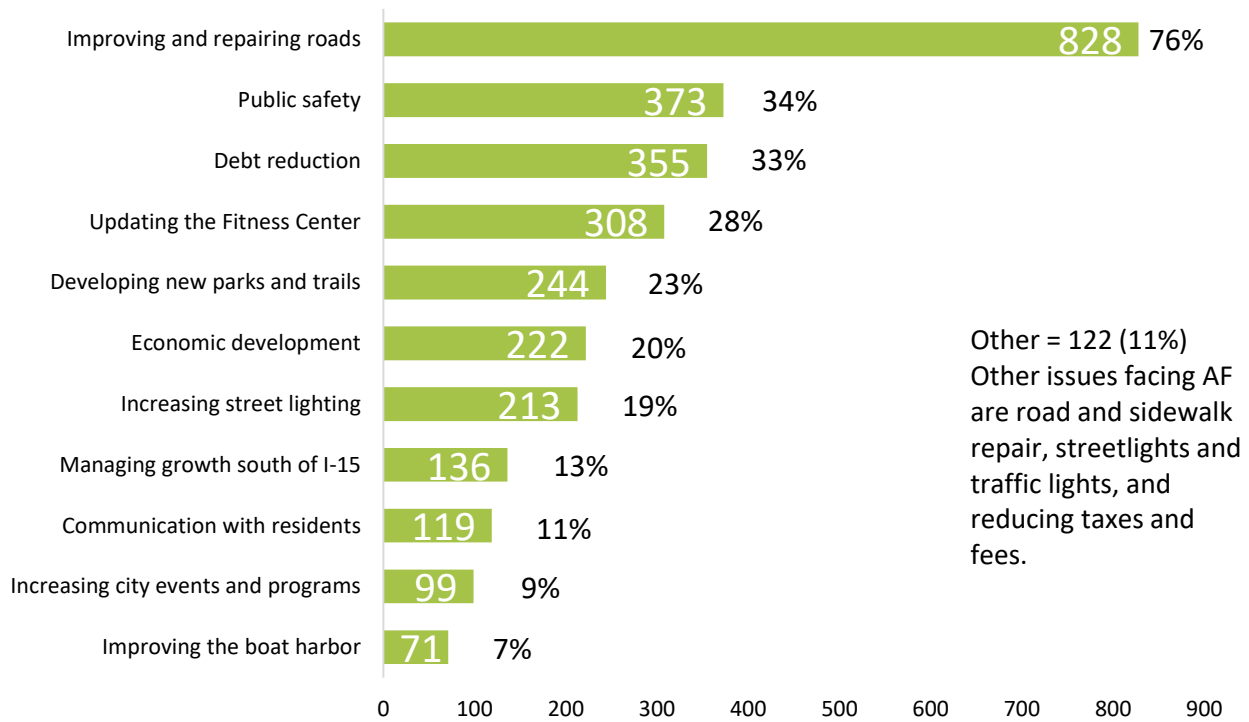
Percent in graph represents the percent of total respondents, not percent of 100%.

# 2016 American Fork Community Survey

*Continued*

## Top Issues in American Fork

Top issues to focus on over the next 5 years

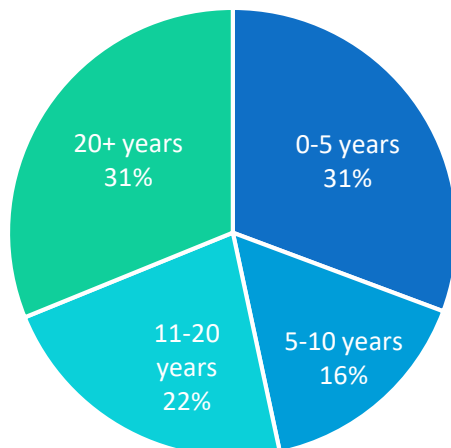


99% Responded

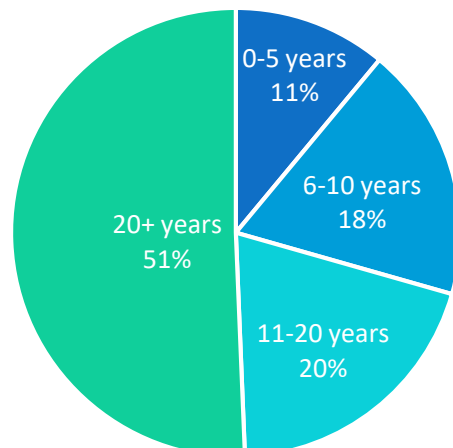
Percent in graph represents the percent of total respondents, not percent of 100%.

## Time in American Fork

How long have you lived in AF?



How long do you plan to stay in AF?

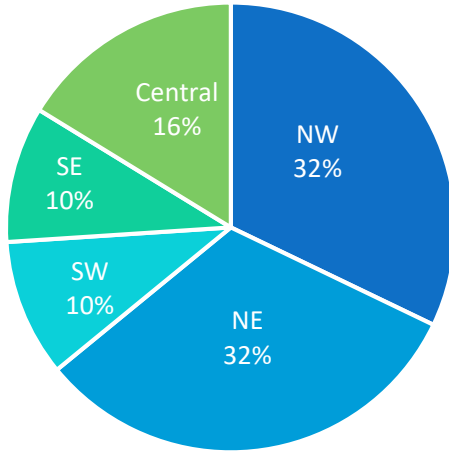


# 2016 American Fork Community Survey

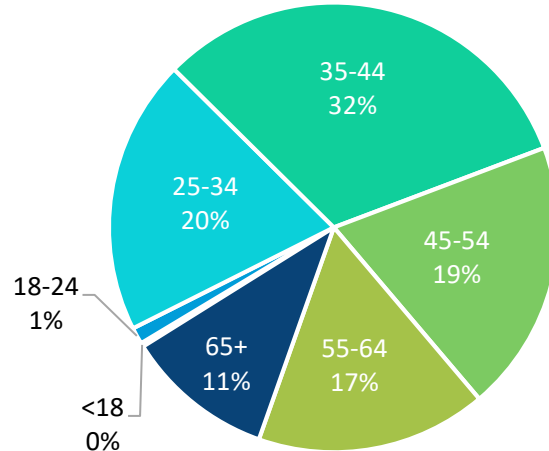
*Continued*

## Demographics

Where do you live?



What is your age?



## Quality of City Staff

### Customer Service & Professionalism

Department	Avg Rating	% Responded
Utility/billing	3.1	82%
Public Works	3.0	74%
Administration	2.9	66%
Mayor & City Council	3.0	69%
Fitness Center	2.9	79%
Cemetery	3.3	64%
Planning	2.6	59%
Building Inspections	2.6	54%
Police	3.3	86%
Fire	3.4	77%
Library	3.3	85%

Ratings are 1-4:

- 1 = Poor
- 2 = Fair
- 3 = Good
- 4 = Excellent

# 2016 American Fork Community Survey

*Continued*

## Quality of City Services

Department	Avg Rating	% Responded
City cemetery	3.3	62%
City office hours	3.0	71%
City library	3.2	86%
Code enforcement	2.6	61%
Communication with residents	2.8	85%
Fire & EMS services	3.4	74%
Garbage/Recycling	3.2	92%
Steel Days/community events	3.1	80%
Quality of parks & trails	2.9	87%
Fitness Center	2.7	81%
Permitting and development review	2.5	49%
Police services	3.3	82%
Road maintenance	1.9	94%
Snow removal	2.8	94%
Utility billing	3.1	86%
Inspections	2.6	47%

Ratings are 1-4:

1 = Poor

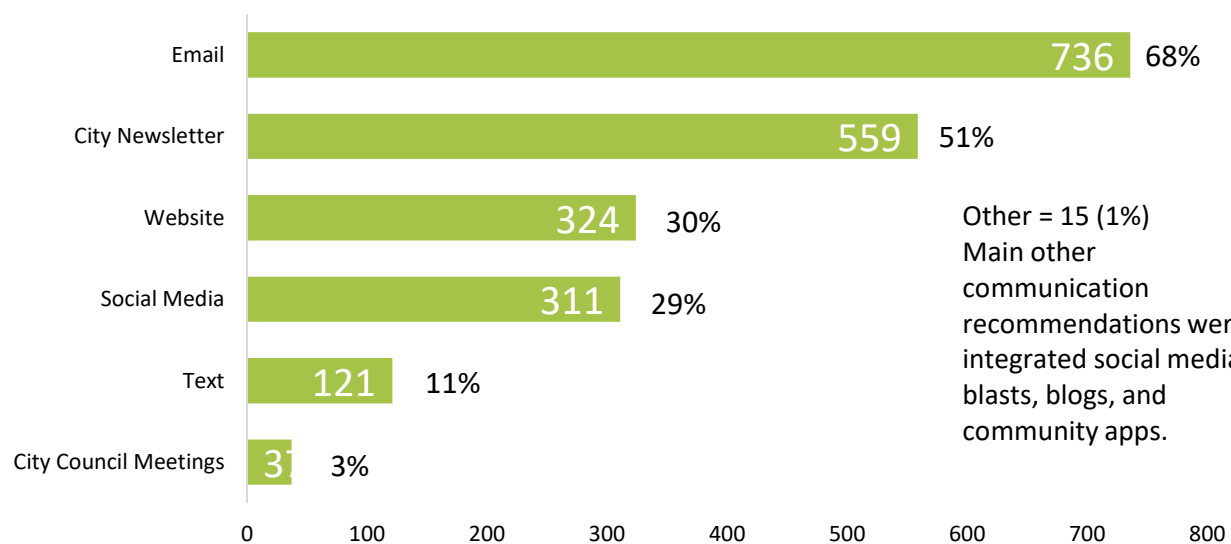
2 = Fair

3 = Good

4 = Excellent

## Communication

How would you prefer to get information from American Fork City?



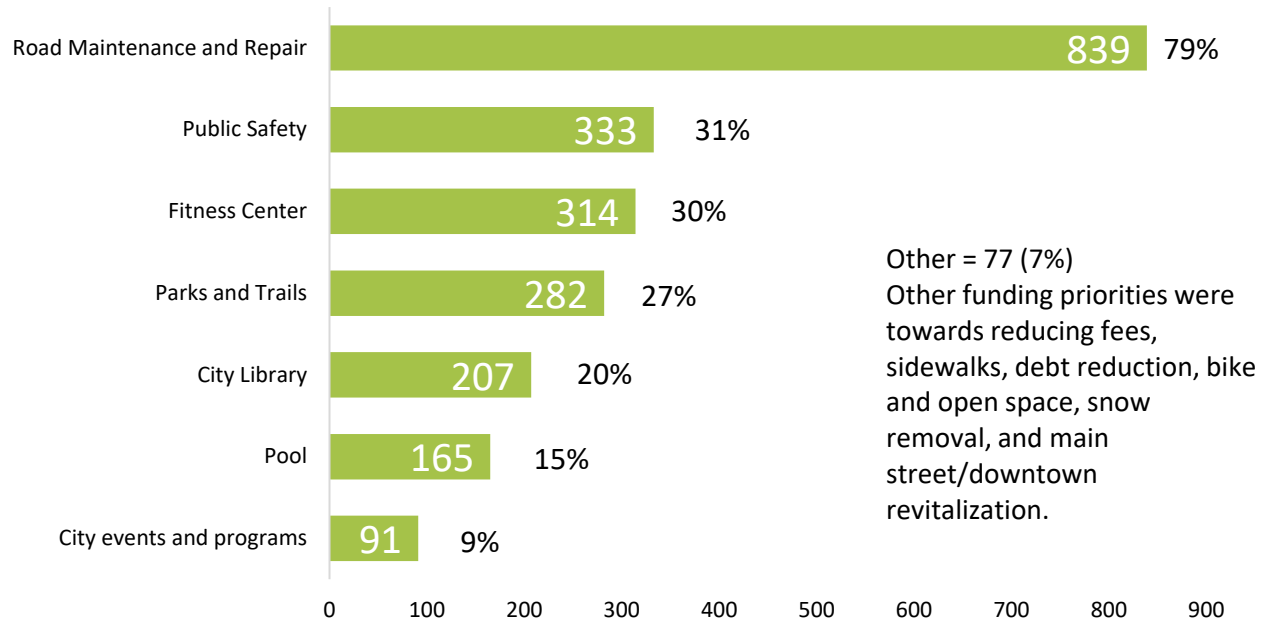
99% Responded

Percent in graph represents the percent of total respondents, not percent of 100%.

# 2016 American Fork Community Survey

## Prioritizing Funds

Which, if any, of the following do you think the City should allocate more funding for?



97% Responded

Percent in graph represents the percent of total respondents, not percent of 100%.